

**From:** Kevin Haidl  
**To:** Microsoft ATR  
**Date:** 1/24/02 3:57am  
**Subject:** Microsoft Settlement

Dear DOJ,

I understand that the law regards my opinion as relevant at this time. I am happy to state my opinion.

I buy Microsoft products because they provide enormous value to me. I have never regarded any of their software distribution or legal practices as harmful to me in the least. Microsoft has consistently delivered the best overall value in mainstream consumer operating systems since the early 1990s.

Professionally, I do use other operating systems. I, unlike most people who comment on this case, am not an unobjective partisan of one OS or another. Each OS offers different values for different niches. But Microsoft, as a company, has consistently outstripped every competitor in serving the markets they target. Nobody can beat their ability to balance the many values users want as they build a single integrated product. They've earned their success, their wealth, and their market share by one means: delivering superior value.

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